

FAQs for the 2023 In Person Gathering*

Parking fees:

- If you are staying at the Hyatt, the parking fee is \$15 daily.
- If you are not staying at the Hyatt but are driving in the special parking rate is \$15 daily. You must pick up a [parking voucher at the AKS registration desk to receive this rate.](#) [The voucher can be used at one of the pay machines.](#)
- Valet parking is not available.

Shuttles:

- Complimentary shuttle runs every 15 minutes to and from SFO Airport. Hotel shuttles are on the departure level of the airport and located in the middle isle.
- Free trolley to downtown Burlingame

Class changes:

- Send your email request to gathering@amksoc.org
- If your request can be accommodated it will be confirmed by email. Likewise you will be notified by email if your requested class does not have sufficient space.
- All class changes must be completed and approved no later than July 15.

Cancellation fees:

- Before June 15th - Full Refund (minus \$20 for the PayPal service fee)
- Before July 15th - 50% Refund
- After July 15th - No Refund

*Please note this document may be updated periodically.